

*Philip Scott*

March 9, 2006

Dear Victoria,

I want to thank you for the assistance you and your staff have been over the past three months. Transitioning my dad from nursing home care to home care was a difficult and often problematical. The caregivers you provided were responsive, personable and I think genuinely concerned about my dad's well being. Your personal interest and contacts were also greatly appreciated.

I don't know what the future holds for dad, but Victoria's Tender Care will remain my first call when I need home care services

Thanks again.

Sincerely,

A handwritten signature in black ink, appearing to read "Philip Scott", written over a horizontal line.

Philip Scott