

Victoria's Tender Care
P.O. Box 40522
St. Petersburg, FL 33743

6/17/96

Robert Tiger
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Bowie, Md. 20715

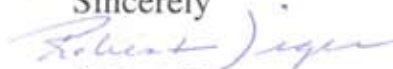
Letter of Appreciation/Recommendation:

" I personally want to thank you and your care givers for providing years of excellent on-going personal care and services to my family members. Not only did the day-to-day care givers do that which was requested (i.e. meals, shopping, housecleaning, arranging transportation etc.), but they were always honest, courteous, cheerful, friendly and most important to me, professional." By professional I mean that your day-to-day care providers kept accurate records which kept you, other member of your staff, as well as me, up to date as to on-going family health issues. This accurate and timely information allowed for other professional services to be rendered as required by doctors and visiting nurses. You and your agency therefore aided in providing the most precious concern to me, namely my relatives' health and well being.

" I believe your personal oversight, fielding excellent care providers, attention to details and as your business indicates, your tender caring is both reflected by you and each of your staff members in providing services to my family. "

If possible, could you forward a copy of this letter to every staff member that has been involved in providing services to my family, so that their efforts maybe noted. I truly appreciate the tender care that has been provided to my family.

Sincerely


Robert Tiger